Building Integrated Social Protection (SP) Delivery Systems
Marseille, France & Brussels, Belgium
March 23-27, 2015

The first part of this activity consists of a two-day technical workshop in Marseille. The purpose of this workshop is to share emerging knowledge on the building blocks of an integrated SP system, in order to improve the delivery of social services. In particular, the activity will focus on key concepts and international experiences in the establishing of robust identification systems, social registries and Management Information Systems (MIS). The second part of this activity consists of a two-day study tour to Brussels, which complements the workshop in Marseille and seeks to bridge theory with practice by exposing the same participants to an international best practice of identifying target populations of Government programs.

AGENDA

Monday, March 23, 2015

08h 30 – 09h 00  Registration

09h 00 – 09h 30  Welcoming Remarks & Presentations
Mourad Ezzine, Manager, Center for Mediterranean Integration
Marie-Pierre Nicollet, Head, Mediterranean Department, French Development Agency
Yasser El-Gammal, Practice Manager, Social Protection & Labor Global Practice, World Bank

09h 30 – 10h 15  SP in MENA: key features and challenges (15 minutes)
Yasser El-Gammal, Practice Manager, Social Protection & Labor Global Practice, World Bank

Discussion and Q&A (30 minutes)

10h 15 – 11h 00  SP Delivery Systems: objectives, elements, & trends (15 minutes)
Diego Angel-Urdinola, Sr. Economist, World Bank

Discussion and Q&A (30 minutes)

11h 00 – 11h 15  Coffee Break

11h 15 – 12h:15  Group session discussion: Ongoing efforts and challenges to establish integrated SP systems
Participating Delegations
12h 15 – 13h:00  Comprehensive mechanisms to develop, coordinate implementation and deliver social protection floors – an ILO perspective (15 minutes)
Valerie Schmitt, Chief, Social Policy, Governance and Standards Branch, Social Protection Department, ILO
Thibault van Langenhove, Social Protection Consultant, ILO

Discussion and Q&A (30 minutes)

13h 00 – 14h 30  Lunch

14h 30 – 15h 30  Robust Identification System as a Foundation for the Efficient Administration of SP Programs (30 minutes)
Joseph Atick, International Expert

Discussion and Q&A (30 minutes)

15h 30 – 16h 00  Coffee Break

16h 00 – 17h 00  Social Registry and MIS for SP Delivery Systems: key concepts and country Experiences (30 minutes)
Philippe Leite, Sr. Social Protection Economist, World Bank

Discussion and Q&A (30 minutes)

19h 00 – 21h 00  Group Dinner

Tuesday, March 24, 2015

09h 00 – 10h 00  Institutional Reform and Implementation Issues: key concepts and country experiences (30 minutes)
Oleksiy A. Sluchynskyy, Sr. Economist, World Bank

Discussion and Q&A (30 minutes)

10h 00 – 11h 00  Targeting (30 minutes)
Andrei Tretyak, Head of the Social Protection Unit, Social Protection and Employment Department, Expertise France
Philippe Leite, Sr. Social Protection Economist, World Bank

Discussion and Q&A (30 minutes)

11h 00 – 11h 15  Coffee Break
11h15 - 12h15 **Putting it all Together: Country Case** (30 minutes)  
Emil Tesliuc, Senior Economist, World Bank

*Discussion and Q&A (30 minutes)*

12h15 - 13h00 **Country case studies on coordinated implementation of social protection floors: Indonesia, Mongolia, and others** (15 minutes)  
Thibault van Langenhove, Social Protection Consultant, ILO  
Valerie Schmitt, Chief, Social Policy, Governance and Standards Branch, Social Protection Department, ILO

*Discussion and Q&A (30 minutes)*

13h00 – 14h30 Lunch

14h30 – 16h00 **Panel Discussion: What’s next for MENA?**  
Participating Country Delegations  
Yasser El-Gammal, Practice Manager, Social Protection & Labor Global Practice, World Bank  
Pierre Salignon, Project Manager, Health and Social Protection Unit, AfD

Moderator: Diego Angel-Urdinola, Sr. Economist, World Bank

16h00 – 17h00 **Concluding Remarks & Closing Ceremony**

*Wednesday, March 25, 2015*

Trip from Marseille to Brussels

*Thursday, March 26, 2015*

09h30 – 12h30 **FEDICT: Presentation of the Federal Public Service organization.**  
Mr. Frank Leyman, Manager International Relations

- Belgian eGovernment strategy  
- Role of the eID  
- Interoperability approach  
- Link with Europe

12h30 – 14h00 Lunch

14h00 – 16h00 **Ministry of Interior: Presentation of the National Register activities.**  
Mr. Peter Grouwels
16h 00 – 18h 00  European Commission: DG DIGIT
Mrs. M. Abecasis

- Interoperability - enabler of public sector modernization
- "business case" of interoperability between public administrations
- the EIF and the situation in the EU Member States
- Catalogue of Services and linking with semantics
- Open data
- Sharing and re-use of solutions and services.

20h 00 – 22h 00  Group Dinner

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**Friday, March 27, 2015**

10h 00 – 13h 00  Zetes Cards: presentation of activities & visit of perso & logistics.
Mr Ronny Depoortere or Mr Erwin Vermoesen

- introduction to ZETES
- presentation of the e-ID/E-passport secure production processes and guided tour in the factory.

13h 00 – 14h 30  Lunch at Zetes

14h 30 – 15h 30  FEDICT: presentation and demos on Mobile ID + mobile signature
Mr. Bart Renard

15h30 – 16h00  Coffee Break

16h00 – 17h00  FEDICT: security aspects around eID: all you need to know about certificates
Mr. Olivier Delos

17h00 – 17h30  Closing